

Digital Assist Text Help

OUR DIGITAL VOLUNTEERS ARE HERE TO HELP

www.bitcni.org.uk

Do you need help with digital solutions?

Business in the Community, in partnership with Go ON NI and NI Direct, is offering free digital help for anyone who needs it.

If you have a tablet, laptop or phone and need help to address a specific problem, our digital volunteers can help. Simply text the word **DIGITALHELP** (one word) to **67300*** with a brief description of what you require help with and a volunteer will phone you within 48 hours with free, helpful advice on many topics such as:

- Email
- Attachments
- Skype/Facettime/Facebook
- Staying safe online
- Online payments
- Shopping online
- Saving and sharing photos
- Computer settings

*All text messages will be charged at your network operator's standard rate. Information is held securely and is non-identifiable and not shared with a 3rd party. Information will be used by Digital Partners for this service only. There is no charge for receiving texts from this service while in the UK.



The Responsible Business Network
Northern Ireland



Let's learn digital
www.nidirect.gov.uk/go-on-ni

nidirect
government services

For FREE digital help, text
DIGITALHELP (one word) TO 67300*